

Cass County Dental Clinic COVID-19 Notice to Patients

Thank you for trusting Cass County Dental Clinic for your dental needs.

The health & safety of our patients and staff are our #1 priority now and always! CCDC has always followed strict infection prevention procedures. We have made some changes to our waiting room to allow for social distancing and are disinfecting common areas & highly touched surfaces frequently.

We need your help to keep our patients & staff safe! Please review the below policies/procedures:

- Call** when you arrive to check in. We will ask screening questions & let you know when we are ready to meet you at the door.
- You will be asked to complete all paperwork online. Paperwork can be sent by text or email. If you prefer to complete it in-person, arrive 10 min early & we will bring it outside for you to complete.
- Only 1 parent/guardian** may come into the Clinic with the patient. Patients ages 18-20 should come to their appointments alone.
- A **mask or face covering is required** and must be worn over the mouth & nose. If you do not have one, we will give you one at the front door.
- All persons who enter the Clinic must use hand sanitizer, wear a mask, and have their temperature taken. Anyone with a temperature of 100° or higher will be turned away.
- Parents/guardians are **only allowed in the treatment area for children ages 0-2 years**. Patients ages 3+ must come to the back alone. You may wait in the lobby or outside at the picnic tables. If you have other children with you, you will need to wait outside or in your car.
- Your child's treatment plan may change. To reduce aerosols, the dentist may recommend using a special fluoride to stop cavities rather than using the drill.
- All clinic employees will wear face masks. Clinical staff (dentists, dental assistants, & hygienists) will wear masks, face shields, and gowns.
- Please **call us right away** to reschedule if anyone in your home has had any of the following within 2 weeks prior to your appointment:
 - Fever (100° or greater), shortness of breath, dry cough, or any flu-like symptoms
 - Loss of taste or smell
 - Been in contact with anyone confirmed positive for COVID-19 or who has symptoms & is waiting for test results
 - Has been advised to isolate or quarantine by your doctor or the Health Dept.

We have reserved this time **JUST FOR YOU!** Please arrive on-time for your appointment & give at least 24 hours' notice if you need to reschedule so we can offer your time to another child!

If you miss your scheduled appointment, you will not receive a new one.

Even though you cannot see our mouths, we are smiling under our masks & are so happy to see you again and take care of our patients!